

Where to find answers ---

1. The Problem Statement. No, really, read it again. ☺
2. The [Program Guide](#). The search feature in Adobe Acrobat can be useful, since some topics are 'hidden' (e.g., info on membership signs in the 'Penalties' section).
3. The [VOICES Coaches' Handbook](#).
4. The Regional web site (including newsletters), <http://www.novanorth.org/>
5. The VOICES web site, <http://va.odysseyofthemind.org>
6. The National web site (CCI), <http://www.odysseyofthemind.com>
7. Your School Coordinator
8. If your question is specific to a long-term problem:
 - Read the Clarifications published on the National web site.
 - Email the Problem Captain (Regional web site, ["Contact Us" page](#)).

If those don't resolve your team's question, they may request a Clarification of their own. Note that CCI does not appreciate clarification requests that are already answered in the Program Guide, the Problem Statement, or previously-published Clarifications, so do your homework first.

To submit a clarification request, go to the national web site, click "Clarifications," select the appropriate problem, enter your membership number and membership zip code at the bottom, and click "log in." Remember – the membership zip code is the zip code submitted with your membership request and might be different from the school's zip code. Ask your coordinator for this information.

9. If your question is about judging/judges/Judges Training, ask our Judges Coordinator (via ["Contact Us"](#) at the regional web site).
10. If your question is about Regional tournament sites or Region-specific rules, email the Tournament Director (via ["Contact Us"](#) at the regional web site).
11. If you are volunteering to help with one of the many little tasks that have to happen to make the Region run, then email the Regional Director (via ["Contact Us"](#) at the regional web site).